

**ETENDER FOR SUPPLY, INSTALLATION AND COMMISSIONING OF DISPLAY
MONITOR (LFD) WITH IN BUILT THIN CLIENT PC AND ACCESSORIES
(PROFESSIONAL/ COMMERCIAL/ BUSINESS CATEGORY) FOR CASE INFORMATION
DISPLAY SYSTEM**

Clarifications

QUERY-1:-

Do we need OEM 1uthorization from all the OEM's or just from the Display Board OEM? We are asking this because majority of OEM's 1uthoriza partners only when they have a bulk requirement or when it meets minimum bill value. We can certainly get the Authorization for Display Boards but getting OEM 1uthorizations for items like Server rack, Intermediate server, UPS and Lan points will not be possible.

ANSWER:- Yes, the authorization for all the items from OEM is mandatory.

QUERY-2:-

You have mentioned about the UPS with warranty of 5 years. Ideally battery is considers to be a consumable part and is not covered under warranty more than 2 years. **Do you also want vendors to quote for Battery for 5 years?**

ANSWER:- the warranty of 5 years for UPS will be with battery.

QUERY-3:-

For Resident engineer, **it is not clear whether we need to quote the cost for 1 year or for 5 years.** Because we need to fill the amount in BOQ, where fields cannot be edited for 1 year or 5 years, it would be great if you could share what duration do we need to quote.

ANSWER:- You have to quote for unit price means price of 1 resident engineer for 1 month. You may give price for entire warranty period i.e. 5 years, but we will consider only monthly expenditure for bid evaluation.

QUERY-4:- On page number 18 of the tender document, under the **point no. 4 of 42U Server Rack**, Accessories says 8 port managed switch however the same information in Financial Bid on page number 20 (point no. 4) says 24 port managed switch. **Please clarify if we need 8 port switch or 24 port switch?**

ANSWER:- It may be due to typographical error. Please follow technical specifications sheet. You have to quote price for 8 port switch.

SUGGESION-1:-

For the technical requirement shared for 55 Inch LFD, you have mentioned that the Processor need to be 1 Ghz and for the 43 Inch, you have mentioned the Processor to be 1.8 Ghz. We would request you to **make processor speed to be 1.3GHz Quad Core for both the display board 42 Inch and 55 Inch.**

Processor	1.3GHz Quad Core CPU with 1Mb Cache
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REMARKS:- Kindly refer note mentioned at the bottom of specifications. It is clearly mentioned that *“All the parameters given above should be read as 'the same or above’”*. Lower specifications are not allowed.

SUGGESION-2:-

You have asked for 1920 X 1080 (FHD) resolution for both the display boards, however for clear & best visibility, **3840X2140 is recommended with 500 Nits of Brightness.**

Brightness(Typ.)	500 nit
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REMARKS:- Kindly refer note mentioned at the bottom of specifications. It is clearly mentioned that *“All the parameters given above should be read as 'the same or above’”*. Higher specifications are allowed.

SUGGESION-3:-

Also, we would request you to add certifications like **BIS for Safety** and **FCC (USA) part 15 to avoid Radio Frequency Emission**. This will help in keeping the environment secure from the adverse effects of the Radio Frequency Emission.

Certification

Safety	BIS(India) : approved
EMC	FCC (USA) Part 15, Subpart B Class A

REMARKS:- We have clearly mentioned that *“The bidder must quote for reputed well known branded items. Local low quality items will not be considered”*. We assume that all the branded items will fulfill mandatory certifications.