## HIGH COURT OF UTTARAKHAND AT NAINITAL

### TENDER NOTICE

Dated: 14.10.2015

This Court invites sealed tender in two-bid system from eligible/experienced vendors for "total solution for the supply, installation, testing, commissioning & maintenance of Display Board System based on Commercial grade True Color Full HD LED Screen" with buyback offer of existing functional Electronic Display Board System at High Court of Uttarakhand, Nainital as per the specifications and terms and conditions mentioned in the Tender documents. The complete tender is available at our website http://www.highcourtofuttarakhand.gov.in.

Event/Step	Date			
Last date of submission of bid	17/11/2015 (3:30 PM)			
Date of Opening of technical bid	17/11/2015 (4:00 PM)			
Date of theoretical evaluation & practical demonstration	18/11/2015 & 19/11/2015			

The Sealed Tender complete in all respect are to be addressed to Registrar General, High Court of Uttarakhand, Nainital superscripting thereon "Tender for Display Board System". The tender received beyond the scheduled time shall be summarily rejected.

By order of the Court Sd/-Registrar General

## HIGH COURT OF UTTARAKHAND AT NAINITAL TENDER NOTICE

Dated: 14.10.2015

Subject: Tender for "Total solution for supply, installation, testing, commissioning & maintenance of Display Board System based on Commercial grade True Color Full HD LED Screen" with buyback offer of existing functional Electronic Display Board System at High Court of Uttarakhand, Nainital.

Sealed tenders are invited as per the specifications and terms and conditions mentioned in the Tender documents from Manufacturing Companies (OEM), reputed Vendors/Dealers, registered, bonafide, experienced and eligible firms who have executed similar nature of work in Government Ministries/Departments, Semigovernment organizations including Public Sector Undertakings and satisfying all other terms and conditions in this tender document, for "Total solution of supply, installation, testing, commissioning & maintenance of Display Board System based on Commercial grade True Color Full HD LED Screen" at High Court of Uttarakhand at Nainital, with in built Web Browser, file sharing capability through Network Port, auto On/Off, auto holiday, auto refresher facilities, Messages from Court with Online Display Board (Webhosting and development of Android, iPhone and Windows Applications) of reputed Companies, for displaying the progress/ status of Court Room Matter, such as Court Number, Serial Number of the Current Case, List Type (Daily/Weekly) etc. and Messages from Courts. The tender is to be submitted with buyback offer of existing functional Electronic Display Board System at High Court of Uttarakhand, Nainital.

#### 1. Eligibility Criteria:

- A. The Bidder could be either Manufacturer or Authorized Dealer of the respective Manufacturer.
- B. The Bidder should have at least one successful deal of supply and installation of LED Display System in High Court or Government or PSU Offices.
- C. The Bidder should have a minimum aggregate turnover upto Rs.1 Crore with minimum of Rs.50 Lakhs in the last three Financial Years towards sale of LED Display System. The copies of related documentary proof for the last three years turnover shall be attached along with the Bid.
- D. Any organization blacklisted by the Central/State Governments, Government Corporations or Government Undertakings shall not be allowed to participate in the Tender Process. The Tender of any Bidder not fulfilling the eligibility conditions stipulated above will not be considered.

- E. The Bidder should quote products of reputed Brands and with successful track records in the field for at least five years. The certification from ISO, ISI or any other recognized or approved National International certifying agencies should be attached.
- F. The Bidder cannot outsource the work to any Agency without the prior written approval of the High Court.

#### 2. Instructions to the Tenderers:

- A. The Tender documents can also be directly downloaded from the website www.highcourtofuttarakhand.gov.in. No editing, addition/deletion of the matter is permitted. If such action is observed at any stage, such Tenders are liable for outright rejection.
- B. The Sealed Tender complete in all respect addressed to the Registrar General, High Court of Uttarakhand, Nainital superscripting thereon "Tender for Display Board System" must be submitted latest by 17.11.2015 upto 03.30 pm and tenders will be opened at 04.00 pm on same day. The tender received beyond the scheduled time shall be summarily rejected.
- C. The minimum specifications of the Display Board, Software and LAN requirement are indicated at **Annexure I.**
- D. The tentative requirements of Display System are indicated at Annexure II.
- E. The Bidder may inspect respective sites on any working day between 11:00 am to 05:00 pm before the submission of the bid. Prior intimation will be given.
- F. For outdoor locations, the display screen will be installed in a covered wooden box of good quality and the display screen will be installed under the sun shade just above the screen so as to protect the screen from rain fall, snow and direct sunlight. In case the screen is exposed to direct sunlight then the contents of the screen would not be visible. Further, the specific position of the display screen at outdoor locations will be ascertained in such a manner that screen should be easily visible to the litigants, general public and Advocates.
- G. At the time of theoretical evaluation of the technical bids, the companies will also have to provide a practical demonstration of their system along with items which they have mentioned in their tender document.

#### 3. Scope of Work:

A. Total solution of "supply, installation, testing, commissioning & maintenance of Display Board System based on Commercial grade True Color Full HD LED Screen" at High Court of Uttarakhand at Nainital, with in built Web Browser, file sharing capability through Network Port, auto On/Off, auto holiday, auto refresher facilities, Messages from Court with Online Display Board (Webhosting and development of Android, iPhone and Windows Applications) of reputed Companies, for displaying the progress/ status of Court Room Matter, such as Court Number, Serial Number of the Current Case, List Type (Daily/Weekly) etc. and Messages from Courts.

- B. Buyback offer for the existing functional old Electronic Display Board System (complete with wiring etc.) should be submitted alongwith tender.
- C. Annual rates for 5 (Five) years Onsite Comprehensive Maintenance of entire setup after the first one-year of Onsite Comprehensive warranty period from the date of successful installation and functioning of entire setup, are to be submitted.
- D. The bidder has also to keep in mind the weather conditions like humidity, moisture, thundering, lightening etc. at Nainital before submission of proposal.
- E. The bidder should propose and implement mechanism for securing the display screens/cables/LAN etc. from tough weather conditions at Nainital and from external factors such as disturbance/ damage from monkeys, Langoors etc.
- F. A complete layout and map of fittings of system & wiring/ cabling should be submitted by the successful bidder after completion of the work.
- G. The bidder has to lay entire cables and install all systems/items with excellent craftsmanship and high quality accessories, keeping in mind the heritage character of some buildings, decorum and dignity of Hon'ble High Court.
- H. Cabling should not effect or damage any existing cabling of the High Court.
- Any sort of digging in the High Court Campus shall be done with the prior permission & approval of the High Court and as per the approved plan.
- J. The armoured gelly filled wiring/cabling is to be done at the underground places whereas wiring/cabling at open places is to be done inside proper casing (ISI approved).
- K. The firm may be requested to provide training for operating the system to such number of persons as may be nominated by Hon'ble High Court.

#### 4. Duties and responsibilities:

- A. The vendor should attend to all the complaints, irrespective of its nature.
- B. The Vendor has to look after all types of problems, which are faced by the endusers.
- C. The Bidder should appoint Resident Technician cum Operator during the Warranty period at High Court of Uttarakhand, Nainital.

- D. It will be the part of duty of appointed Resident Technician cum Operator to open entire system at 09.00 am and close it at 05.00 pm on all working days (or as directed).
- E. To attend the complaints without fail within the shortest possible time and to solve the complaints immediately, in no case shall exceed 24 Hours down time.
- F. To replace all such parts which are damaged and which cannot be repaired to keep the display board system in good working condition.
- G. To use only genuine original spare parts of reputed firms/manufacturing company in the display board system.
- H. To maintain highest order of integrity, moral and social responsibility and decorum of the Courts.

## 5. Eligibility Criteria:

- A. The Agency applying should possess Income Tax PAN No. and Service Tax Account No. The Agency should have a minimum experience of 05 years in similar services in Central Government/State Government Departments/Public Sector Undertakings/Autonomous Bodies. Possession of valid ISO Certificate in the same field may be an added advantage. Other necessary licenses or registration required for the work should be available with the bidder.
- B. Copies of the following documents should be submitted alongwith the Bid.
  - a. Turnover upto Rs.1 Crore with minimum of Rs.50 Lakhs in the last three Financial Years towards sale of LED Display System.
  - b. Audited Profit & Loss Account of last three financial years.
  - c. Service Tax Certificate.
  - d. Income Tax PAN No.
  - e. Income Tax Return for the last three financial years.
  - f. ISO Certification of bidder company will be appreciated & preferred, if all other conditions & features are same & equal.
  - g. Certification of IP 65/66/67/68 as the case might be, depending on the nature of the item.
  - h. Latest Service Tax Return.
  - Documents regarding Experience of 5 years in providing similar services in Central Government/State Government/Public Sector Undertakings/Autonomous Bodies.
  - j. The Form Fee of ₹500/- (five hundred only) through a Demand Draft (separate draft).

k. The Earnest Money Deposit (EMD) of ₹1,00,000/- (one lakh only) through unconditional Bank Guarantee/FDR.

#### 6. Bid Submission:

The Bids shall have to be submitted in two parts namely "Technical Bid" (Annexure-I & Annexure-III) and "Financial Bid" (Annexure-IV) in two separate envelopes. The Technical and Financial bid should be sealed by the bidder in separate covers/duly superscribed and both these sealed covers shall be in a bigger cover which should also be sealed and duly superscribed. Financial bids of only those bidder found suitable on evaluation of technical bid, will be opened subsequently. The High Court of Uttarakhand will have all freedom and right in evaluation of technical bid.

#### 7. Bid Evaluation & Award Criteria:

The Tender Evaluation Committee (TEC) constituted by the High Court, shall evaluate the Tenders. The decision of the Evaluation Committee in the evaluation of the Technical Bid shall be final. The Committee will entertain no correspondence outside the process of evaluation. Only Technically qualified Bids will be processed for Financial Evaluation. High Court will award the Contract to the successful Bidder, on the basis of techno-financial evaluation and it will not be binding upon the High Court, to accept the lowest Bid.

#### 8. Tender Fee Deposit:

The tender should be accompanied by Tender Fee of ₹500/- (five hundred only) in the form of valid Account Payee Demand Draft (separate draft) from any of the nationalized banks drawn in favour of Registrar General, High Court of Uttarakhand, Nainital without which the tender will not be considered.

#### 9. Earnest Money Deposit:

The tender should be accompanied by Earnest Money Deposit (EMD) of ₹1,00,000/- (one lakh only) in the form of unconditional Bank Guarantee/FDR from any of the nationalized banks drawn in favour of Registrar General, High Court of Uttarakhand, Nainital without which the tender will not be considered. The earnest money will be returned to all the unsuccessful Tenderers after finalization of the Contract and in case of successful Bidder's it will be discharged upon the award of work order and furnishing of the performance security.

#### 10. Performance Security:

A. The successful Bidder shall give performance security (within 15 working days from the date of notice of award of tender) in the form of unconditional Bank

- Guarantee/FDR from a Nationalized Bank amounting to 10% of the total contractual value in favour of the Registrar General, High Court of Uttarakhand, Nainital.
- B. Performance Security should remain valid for six months until the end of seventy-two (72) months after the award of work of the project.
- C. The Security Deposit will be refunded only after the expiry of the contract.
- D. This deposit is liable to be forfeited, after giving notice of 14 days to the successful Bidder, if during the period of contract the services of the contract are found to be unsatisfactory in any respect, and/or if any of the conditions of the contract is contravened/breached, and/or towards any damage caused due to negligence of the contractor or his employees. This forfeiture will be in addition to any action by the High Court of Uttarakhand that the contractor firm may invite upon themselves due to any of the reasons specified above.

#### 11. Warranty & Penalty:

- A. The successful bidder will inform the completion date of the work after which the cross check, confirmation and testing etc. will be done by the High Court and only after that, satisfaction letter will be issued and warranty of one-year will be assumed as started.
- B. The Bidder shall be fully responsible for the manufacturer's Warranty for all equipment, accessories, spare parts etc. against any defects arising from design, material, manufacturing, workmanship, humidity, thundering or any act or omission of the manufacturer/Vendor or any defect that may develop under use of supplied equipment during the Warranty period.
- C. Modification of software, if required, shall be inclusive in the Warranty.
- D. During Warranty period, services such as equipment failure or any other fault whatsoever, which may arise, shall be attended Onsite by the successful Bidder free of cost.
- E. Call given by the Tendering Authority, shall be attended by the Bidder through Resident Technician cum Operator preferably within 02 hours and not beyond 24 hours in any case.
- F. In case the Resident Technician cum Operator is not able to remove defect then he will report to the Company concerned and in that case the complaint will be attended & resolved within 08 hours but not beyond 24 hours.
- G. Any equipment i.e. reported to be defective or faulty should be either fully repaired or replaced by temporary substitute (of equivalent or higher configuration) within time prescribed.

- H. In case Bidder fails to meet the above standards of maintenance during warranty period, a penalty of ₹500/- (five hundred only) per day will be charged, till the equipment is fully repaired or replaced. These penalty charges will be deducted from the Performance Security.
- Registrar General of High Court of Uttarakhand reserves all the rights to impose penalty as per above clauses and the decision of Registrar General of High Court of Uttarakhand will be final and binding.

#### 12. Maintenance (with parts) & Penalty:

- A. The Bidder shall also provide annual rates for 5 (Five) years Onsite Comprehensive Maintenance (with parts) of entire setup after the first one-year of Onsite Comprehensive warranty period from the date of successful installation and functioning of entire setup. Payment of AMC will be given on quarterly basis.
- B. The Bidder shall be fully responsible for the for all equipment, accessories, spare parts etc. against any defects arising from design, material, manufacturing, workmanship, humidity, thundering or any act or omission of the manufacturer/Vendor or any defect that may develop under use of supplied equipment.
- C. Modification of software, if required, shall be inclusive in the Maintenance Contract.
- D. During AMC period, services such as equipment failure or any other fault whatsoever, which may arise, shall be attended Onsite by the successful Bidder free of cost.
- E. Call given by the Tendering Authority, shall be attended by the Bidder through Resident Technician cum Operator preferably within 02 hours and not beyond 24 hours in any case.
- F. In case the Resident Technician cum Operator is not able to remove defect then he will report to the Company concerned and in that case the complaint will be attended & resolved within 08 hours but not beyond 24 hours.
- G. Any equipment i.e. reported to be defective or faulty should be either fully repaired or replaced by temporary substitute (of equivalent or higher configuration) within time prescribed.
- H. In case Bidder fails to meet the above standards of maintenance, a penalty of ₹500/- (five hundred only) per day will be charged, till the equipment is fully repaired or replaced. These penalty charges will be deducted from the Performance Security or from the payment towards Maintenance Contract.

- Registrar General of High Court of Uttarakhand reserves all the rights to impose penalty as per above clauses and the decision of Registrar General of High Court of Uttarakhand will be final and binding.
- J. Registrar General of High Court of Uttarakhand reserves all the rights to cancel the AMC at any time and the decision of Registrar General of High Court of Uttarakhand will be final and binding.

### 13. Other terms and conditions:

- A. Fax/Telex/E-mail and incomplete offers will be rejected.
- B. The Tender document will form an integral part of the Contract to supply. The Bidder should submit duly signed & stamped copy of the Tender.
- C. All the communication to the High Court including this Tender and the Bid Documents shall be signed on each page accepting the terms and conditions of the Tender by the authorized representative of the Bidder along with the authority letter attached.
- D. The Bidder shall bear all costs associated with the preparation and submission of the Bid, including cost of presentation or display of samples for the purposes of clarification of the Bid, if so desired by the High Court. The High Court in no case will be responsible or liable for those costs, regardless of the conduct or outcome of the bidding process.
- E. The Bidder should quote products of reputed Brands and with successful track records in the field for at least five years. The certification from ISO, ISI or any other recognized or approved National International certifying agencies should be attached.
- F. The Bidder should appoint Resident Technician cum Operator during the Warranty and AMC period at High Court of Uttarakhand, Nainital as a part of Project. The salaries of the Resident Technician cum Operator should be inclusive of the Project Cost. The person so appointed should be competent enough to resolve operational problems arising in Display System, Display Software, LAN related problems etc. and he will be responsible for smooth working of Display System and other related accessories and also about the online & mobile based display system.
- G. Canvassing in any form will be viewed seriously and if any Bidder is found to be resorting to such practice, the Tender of such firm will be rejected.
- H. In case of any discrepancy between the unit price and the total price, the unit price shall prevail and total price shall be corrected unless it is lower than the sum total of unit prices. If there is any variation between the amount written in

- figures and words, then the amount whichever is lower shall be taken into consideration.
- I. The Registrar General, High Court of Uttarakhand, Nainital has the right of accepting or rejecting any or all tenders without specifying any reason(s) thereof.
  The Registrar General is under no obligation to accept the lowest tender.
- J. There is no obligation on the part of the Registrar General, High Court of Uttarakhand, Nainital to inform the unsuccessful Tenderer of the outcome of the Tender process and reasons for rejection of tender.
- K. Delivery and installation period: The firm shall have to supply and install requisite items within a period of two months from the date of issue of purchase order. In case of failure, the Court shall have a right to take appropriate action including forfeiture of security.
- L. Procurement of the complete system will be in accordance with Uttarakhand Procurement rules 2008 and allied G.O.s or decisions of Hon'ble the Chief Justice.
- M. If any item supplied by the firm is found not upto the mark, the items will not be accepted and supplier shall be liable to pay 5% of cost of items as damages and it may be adjusted from the security amount or shall be recovered.
- N. The rates for on site comprehensive annual maintenance contract for a period of 05 years after expiry of the period of warranty should be mentioned separately and clearly (Annexure IV). Further, Hon'ble High Court is not bound to accept the offer of annual maintenance contract.
- O. The firm shall have to supply the items at High Court of Uttarakhand, Nainital at its own expenses. The bidder shall quote the prices of goods including all taxes, levies or other transportation charges. No price revision/alternative will be allowed after the receipt of the Bid.
- P. The rates finally approved/accepted by the High Court of Uttarakhand, Nainital shall be valid for the whole of the contract tenure and no upward revision will be allowed under any circumstances whatsoever.
- Q. Under no circumstances, shall the successful firm appoint any sub-contractor or sub-lease the contract. If it is found that the contractor has violated these conditions, the contract will be terminated forthwith without any notice.
- R. The Registrar General High Court of Uttarakhand, Nainital at any time without assigning any reason, can terminate the contract.
- S. The bills in triplicate for the services prepared on the basis of rates will have to be submitted in favour of the Registrar General, High Court of Uttarakhand, Nainital for effecting payment.

- T. Premature withdrawal of the Tender by the tenderer shall make him liable for forfeiture of the earnest money.
- U. The Registrar General, High Court of Uttarakhand reserves right to increase or decrease the number of items at its discretion.
- V. The Registrar General, High Court of Uttarakhand, Nainital reserves the right to vary, amend or alter any terms and conditions of the Tender Document at the time of execution of the Annual Maintenance Contract.
- W. Any disputes arising out of this tender will be under the jurisdiction of Court of Nainital only.

Sd/-Registrar General High Court of Uttarakhand, Nainital.

#### Annexure - I

## Minimum Specifications of the Display System:

The Display Board System with in built Web Browser, File Sharing Capability through Network Port, Auto On/Off, Auto Holiday, Auto Refresher facilities, Messages from Court with Online Display System (Webhosting and development of Android, iPhone, Windows Application) of reputed Branded Companies are being proposed for displaying the progress of Court Room Matter Status such as Court Number, Serial Number of the Current Case, List Type (Daily/Weekly) etc. and Messages from Courts.

Descriptions	<u>Value</u>	Yes/No	Detail
Make	Reputed brands like Samsung, LG, Panasonic, Pioneer, Christie or		
Туре	equivalent Commercial grade True Color LED Screen		
Screens size of True Color LED Screen	32", 60/65"		
Resolution of True Color LED Screen	Full HD - 1920 X 1080		
Brightness of True Color LED Screen	450 Nits or above (it shall be suitable for viewing in weather conditions of Nainital)		
Contrast Ratio of True Color LED Screen	5000:1 or above		
Aspect Ratio of True Color LED Screen	16:09		
Response Time of True Color LED Screen	8 ms or less		
Viewing Angle of True Color LED Screen	178° (Right/Left) and 178° (Up/Down) or above		* 4
Colour Supported on True Color LED Screen	16.7M		
Integrated Personal Computer.	Unit should provide for inbuilt Web Browser and file sharing capability through IP.		
Ethernet Port	10/100/1000 Mbps		
Ports	HDMI, VGA, RJ45, USB, Standard A/V Ports with all required cables		
Signal Input Video Signal Power	Analog D-SUB, CVBS, HDMI DVI-D, Component,		
Power Consumption	164 W (Max) / 124 W		
Power Supply	Internal, Indian Standard		
Inbuilt Multimedia Speakers	10 W + 10 W		
Operating Temperature Humidity	Suitable for weather conditions at Nainital		
Internal Player			
Processor	Cortex A8 or equivalent, Quad core, 1.1 GHz or above.		
On-Chip Cache Memory	L2 (Unified): 512KB		
Clock Speed	800 MHZ or above		

Main Memory Interface	Dual 32bit DDR3 - 1866,					
Graphics	2D & 3D Graphics Engine					
Storage (EDM) /CDI	4GB (1.2GB Occupied by O/S, 2.8GB Available) Mali t760MP4 (550MHz) or	1				
Storage (FDM) / GPU	above & storage 8 GB or above					
Multimedia	Video Decoder, Audio DSP (Decoder)					
	PCIEx 2.0	-				
Host Bus						
IO Ports	USB 2.0 or higher					
Operating System	Linux/suitable for executing all operations					
Certificate	Energy Star Compliant					
Power Supply	Indian Standard					
	r: Intel Core i7, 3.4GHz, 8 GB DDR3-					
The product of the production	SATA HDD, DVDRW SATA, 18.5" or					
	LINUX/MS Windows Operating System,	1				
0 1	censes. Approved makes are HP, Dell,					
Lenovo or equivalent.	6 - C - ( - ( D)   D) - 2  L ( 1					
	perating System (LINUX) will be preferred.  Perer should provide Software for					
	eens as mentioned above, as a part of					
O .						
	should be web based application					
	ix, Apache, PostgreSql, PHP. The					
software must be platfo	1					
	f integration of Display Board Software mation System (C.I.S.), running at High					
	veloped using Linux, PHP, PostgreSql etc					
for retrieval of more inform	1 0 1					
	The firm has to provide entire source code of software to High Court of Uttarakhand after successful completion of warranty					
period.	The succession completion of manually					
	Applications:- The Firm has also to					
	nline Display System and host it into					
	interface design will be decided, later					
A STANDARD OF THE STANDARD SANDARD SAN	n between High Court and selected					
firm.	. services riight court und selected					
	evelop and provide audited Android,					
	lication for above-mentioned Online					
Display System to High						
	nould quote the rates of LAN Points					
	arriving as per point calculation, the					
Tenderer should includ	e the cost of Cabling, Switches, Racks,					
	ion Outlets, Patch Cords etc. The					
	the feasibility of providing wireless					
connectivity at these						
System should be with	locations, in that case, the Display					
	reless enabled. In case of wireless	1.0				
	n, the tenderer should quote the rates					
	ling to wireless items. The tenderer has to install ed Optical Fibre Cable between the different					
	High Court of Uttarakhand.					
Note: The bidder has to lay entire of keeping in mind the heritage characte	ralga Court of Ottaraknand.  Sables and installations with highest level of craftsmanship, or of some buildings, decorum and dignity of Hon'ble High					
Court.						

## Annexure - II

<u>sn</u>	Location	Size of Display	No. of Units		
1	Inside Court Room	32 inch	10		
2	Inside Hon'ble Chief Justice Court Room	60/65 inch	1		
		60/65 inch (Chief Block)	1		
3	Outside Court Room	60/65 inch (covering Court No. Room 1,2,3,4,5,6)			
		32 inch (Covering Court No. 7,8,9,10)	1		
4	Advocate Chamber Block	60/65 inch	1		
5	Chamber of Registrar General	32 inch	1		
6	Chamber of Registrar (Judicial)	32 inch	1		
7	Office of Advocate General	32 inch	1		
Total			18		

Note:(1) The Quantity and location of items may increase or decrease as per the actual requirement and feasibility.
(2) The vendor has to make provision for one 32 inch Display at Glenthorn Compound adjacent to High Court premises for future use.
(3) There must be scope of expansion as per further requirement & directions of High Court.

Annexure - III

<u>S.N.</u>	<u>Particulars</u>	<u>Details</u>
1	Name of the Company	-
2	Mailing Address	
3	Telephone No.	
4	Fax No.	
5	Name and contact detail of authorized contact person of company	
6	Turn-over of the Company 2012-2013, 2013-2014 & 2014- 2015. (Balance Sheets of 2012-2013, 2013-2014 & 2014-2015 must be attached)	
7	Sales Tax Clearance Certificate.	
8	Valid Income Tax Clearance Certificate of last three years. (Income Tax Certificates of 2012-2013, 2013-2014 & 2014-2015 must be attached)	
9	Whether direct manufacturer or Authorized Dealer	
10	No. of Technical employed personnel	
11	ISO 9001:2000 or higher certification (Certificates of same must be attached)	
12	Whether blacklisted by any Central/State Governments, Government Corporations or Government Undertakings? (An affidavit having declaration of same must be attached)	
13	Mention the Name, Address and Contact Information of any High Court or Government or PSU Offices, where you made at least one successful deal of supply and installation of LED Display System.  (Necessary certificates from concern High Court or Government or PSU Offices should be attached)	
14	IP 65/66/67/68 Certification	
15	Valid certifications of products used in entire setup	

# Annexure - IV (To be filled by Bidder) (Part of Financial Bid)

## A. FINANCIAL BID:

<u>S.N.</u>	Description of Item quoted	<u>Unit</u> <u>Price</u>	<u>Total</u> <u>Price</u>	<u>Tax</u>	Price Including Taxes	Grand Total
(1)						
(2)						

## B. FINANCIAL BID (Onsite Comprehensive Maintenance Cost of Hardware & Software):

<u>S.N.</u>	<u>Particulars</u>	Price (1st year)	Price (2nd year)	Price (3rd year)	Price (4th year)	Price (5th year)	Tax	Price Including Taxes	Grand Total
(1)	Cost of Customization/ upgradation of Display System Software, Android, iPhone, Windows Application and Web Interface for next 5(five) years after expiry of one (1) year warranty period, if any).								
(2)	Cost of Webhosting of Online Display System after for next 5(five) years after expiry of one (1) year warranty period.								
(3)	Cost of Maintenance of entire Hardware for next 5(five) years after expiry of one (1) year warranty period.								
(4)	Cost of all required Licenses for next 5(five) years after expiry of one (1) year warranty period, if any.								

C.	Buyback offer for existing functional old Electronic Display Board System:					

Please add your terms below, if any: